

COMMUNITY RESOURCE GUIDE

“Neighbors Helping Neighbors”



Lending a hand to help the Homeless
in our Community



Benton-Franklin Counties Department of
Human Services
Housing Resource Center
H.R.C.



Housing Resource Center:

If you have been living on the streets or at a shelter, or have an eviction notice for your own rental, and are low income then you are eligible to screen.

H.R.C. screening days are:

Monday, Tuesday and Thursday: 8am to 11am, and 1 to 430pm.

No appointment needed.

**Please note no food or drink is allowed in the building*

7102 W Okanogan Place Suite 201, Kennewick, WA 99336

In the Benton Franklin Health District Building Second Floor

Phone: 509.737.3946

REQUIRED DOCUMENTATION FOR SCREENING

1. Homeless Status Verification: Referral letter from shelter/service provider or current eviction notice from your own rental.

Please bring the following items, if available:

-Picture ID for all adults in the household (18 and over).

-Social Security Cards for all household members or official letter from the Social Security Administration documenting that a replacement card has been requested.

-Official Identification for all children in the household: birth certificate, medical coupon, vaccination record, school id, etc.

-Proof of Crisis which caused the eviction (the reason you did not pay your rent): Police report, medical bills showing payment, increase utility bill showing payment, loss of job/unemployment claim.

-Copy of Lease/Rental Agreement: Copy of Lease/Rental Agreement listing

Washington Residential Landlord/Tenant Act, RCW 59.18

Tenants must be made aware of the Washington Residential landlord-Tenant Act, RCW 59.18, and be informed on how to use this law when problems arise. Copies of the law are available from the Tenant Union of Washington State at 206.723.0500, local branches of Columbia Legal Services, and on the websites for the Office of the Attorney General (www.atg.wa.gov) and NW Justice Project (www.nwjustice.org). The Tenant Union website (www.tenantsunion.org) answers tenant's questions. The Attorney General's website (www.atg.wa.gov) is a resource for both landlords and tenants.



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Greater Columbia Region 2-1-1

Find social services such as: housing, food, medical care, transportation, child care, tutoring, senior services and much more. **Please call: 2-1-1 or toll free 1-877-211-9274**

ANIMAL SERVICES

Benton Franklin Humane Society

Animal shelter and pet assisted therapy.

1736 E 7th, Kennewick

Phone: 509.374.4235

www.shelter@bfhs.com

Pet Loss Hotline – Washington State University

Grief counseling for people coping with the loss of a pet.

PO Box 647010 WSU, Pullman, WA 99164

Phone: 866.266.8635 or (509) 335.5704

www.plhl@vetmed.wsu.edu

Pet Over Population

Spay/Neuter and educational assistance.

5811 VanGiesen Street, West Richland

Phone: 509.943.4722

www.poppatricities.org/spay-neuter

Child/Teen Services

Benton Franklin Head Start Program -Kennewick

Prepare children to start school and promote child development.
1549 Georgia Ave Ste B, Richland
Phone:509.735.1062

www.bfhs.net

Benton Franklin Head Start Program - Pasco

Provides various mentoring, arts, and before and after school programs for young people.

801 N 18th, Pasco

Phone: 509.543.9980

www.bfhs.net

Children's Developmental Center

Developmental screenings and occupational and physical therapy.

Comprehensive autism diagnosis and evaluation (CADET)

1549 Georgia Ave, Richland

Phone: 509.735.1062

www.childrensdevelopmentalcenter.org

Division of Children & Family Services (DCFS/CPS)

1661 Fowler St, Richland

509.737.2800

Educational Services District #123

Provides information and support to school districts.

3924 W. Court St., Pasco

Phone: 509.547-8441

www.esd123.org

Inspire Development Centers

Childcare services for children one month-5 years of age of migrant and seasonal farmworker families.

315 W., Court St., Pasco 509.547.7882

1010 6th St., Pasco 509.546.9971

16 N. Huntington St., 509.839.8568

www.inspire-centers.org

F.I.R.M.E. Outreach

Outreach uses prevention and intervention programs to help youth and adults find an alternative to gangs.

7601 W Clearwater Ave Ste 403A, Kennewick

Phone: 509.736.3577

Ignite Youth Mentoring

Services offered by Central United Protestant Church to help youth ages 8-16 years of age with a positive, caring adult to help them with strong morals, social skills, career help, and personal strength.

1177 Jadwin Ave., Ste 105, Richland

Phone: 509.948.3143

Safe Harbor Support Center for Children, Youth & Families

Substance abuse and prevention services and various other child and parenting classes offered.

1111 N Grant St, Kennewick

Phone: 509.783.5734

www.facebook.com/safeharborsupportcenter

Tri Cities Residential Services

Teaches essential life skills and provides support to individuals with disabilities. Promotes an environment that enhances the individual's self-esteem, personal growth and self-sufficiency.

101 N Union Ste 112, Kennewick

Phone: 509.783.3331

<http://tcrs1978.com/>

Washington State Migrant Council

Services include; education, care, nutrition, health, social skills, children with disabilities, and preschool given to migrant and seasonal farm-worker families. Ages from 1 month-5 years of age.

1010 S 6th Ave, Pasco

Phone: 509.546.9971

www.inspire-centers.org

YMCA of the Greater Tri-Cities

After school child care and activities for school aged children.

Phone: 509.374.1908 (Kennewick, Pasco, Richland)

www.ymcatricities.org

Quest Youth Center

LGBTQ youth center.

1609 W. 10th Ave., Kennewick

Phone: 509.551.1813

www.facebook.com/pg/QuestYC

Benton and Franklin Head Start

Promotes school readiness through comprehensive services for young children and their families

1549 Georgia Ave SE, Ste B, Richland 509.735.1062

3203 W. Sylvester St., Pasco 509.542.9688

205 S. Wehe Ave., Pasco 509.544.9446

313 #B Third St., Benton City 509.588.5250

Phone: 509.783.0500

www.bfhs.net

Benton Franklin Parents & Friends of Lesbians & Gays

Support, education and advocacy for LGBTQ Tri-Cities .

Phone: 509.795.1665

www.pflagbf.org

Boys and Girls Clubs of Benton and Franklin Counties

Offers a variety of programs for youth from K-12th grade.

801 N. 18th Avenue, Pasco

Phone: 509.543.9980

www.greatclubs.org

Boys and Girls Clubs of Prosser

1st-3rd grade, membership \$10.00 per year. After school programs

823 Park Ave., Prosser

Phone: 509.786.2600

www.facebook.com/prosserclubs

Bobbie Littrell Teen Center

A teen center that offers a wide variety of after school and evening activities for teens in 6th-12th grade.

333 W. Court St., Pasco

Phone: 509.543.2905

<https://greatclubs.org/directory-clubs/listing/bobbie>

Child Care Aware of Washington Family Center

Provides free customized childcare referrals.

Phone: 1.800.446.1114

www.childcare.org

Children’s Reading Foundation of the Mid-Columbia

To ensure every child learns to read early.

201 S. Garfield St. #13, Kennewick

Phone: 509.222.7323

www.read20minutes.com

WSU Benton & Franklin Counties

4-H youth program, ages K-12th grade.

7102 W. Okanogan Pl., Ste 102, Kennewick

404 W. Clark St., Pasco

Phone: 509.545.3511

www.extension.wsu.edu/benton-franklin/youth

Clothing/Food/Diapers

ANSIL

River of Life MCC

Provides meals to anyone who wants one. Also provides shower and laundry services

2625 W. Bruneau Pl., Unit H

Phone: 509.628.4047

www.facebook-RiverofLifeMCC

Benton City Food Bank – Food Pantry

Collects and distributes food to families in need in Kennewick,
Richland and Benton City.
712 10th St., Benton City
Phone: 509.588.5454
www.tricitiesfoodbank.org

Church of the Nazarene

Distributes food every other Friday to individuals and families in
need.
2500 Jericho Road, Richland
Phone: 509.521.4711
www.richlandnaz.org

Connell Food Bank

Provides food to members of the community that are in need.
124 N. Columbia (back of bldg.), Connell
Phone: 509.234.0243

Day Spring Ministries

Assists with food, clothing, laundry and shower.
2625 W. Bruneau Pl., #174, Kennewick
Phone: 509.582.1011
www.facebook.com/pages/Dayspring-Ministry/113986788632079

Golden Age Food Share Program

Provides hunger relief for needy and low-income senior citizens.
504 S. Oregon, Pasco
Phone: 509.547.8310

Harvest Outreach

Food bank offering staples, as well as personal and home care
items.
120 W. Railroad Ave., Kennewick
Phone: 509.582.9064
www.facebook.com/wofc.outreach

Jubilee Ministry Prosser Food Bank

***Food bank. Also assists with first month's rent and eviction
prevention***
1429 Stacy Ave., Prosser

Hours: Tuesday & Thursday only 10am-12pm
Phone: 509.786.3033
www.prosserjubilee.org

Meals on Wheels

Home delivered meals at meal sites and for eligible home-bound participants.

500 S Auburn Street, Kennewick 509.585.4303

1824 Fowler St., Richland 509.736.0045

505 N. 1st Ave., Pasco 509.545.2169

510 14th St., Benton City 509.588.3094

1231 Dudley Ave., Prosser 509.786.1148

www.seniorliferesources.org/services/meals-on-wheels

Salvation Army

Provides clothing and food for Benton and Franklin County residents.

310 N 4th, Pasco

Phone: 509.547.2138

www.salvationarmy.org

Second Harvest Tri-Cities

Network of food bank programs that provide emergency food, related commodities to individuals and agencies in need. Various locations in the Tri-Cities, call for information.

Phone: 509.545-0787

www.2-harvest.org/8/tri-cities

St. Vincent de Paul Centers

Helps with basic needs: food, clothing and household items.

120 N. Morain St., Kennewick 509.783.7020

215 S. 6th Ave., Pasco 509.544.9315

Tri-Cities Diaper Bank

The Tri-Cities Diaper Bank provides diapers to existing local agencies and people in need.

Phone: 509.946.8807

www.tricitydiaperbank.org

Tri-City Union Gospel Mission

Clothing, food boxes and furniture for anyone in need.

112 N 2nd Ave, Pasco

Phone: 509.547.2112

www.tcugm.org

World Relief

Assists immigrants and refugees with English language, job searches, immigration services, furniture and clothing donations.

2600 N Columbia Center Blvd Ste 206, Richland

Phone:509.734-5477

www.worldrelieftricity.org

Crisis & Emergency Services

Report Abuse and Neglect

Investigates reports of abuse, neglect, and exploitation of vulnerable adults, and children.

Phone:1.866.363.4276

Adult Abuse Hotline

Crisis line dedicated to preventing adult abuse.

Hours: 24 hours a day

Phone: 1.800.459.0421

Adult Protective Services

Accepts and investigates reports of abuse neglect and exploitation of venerable adults.

Phone: 1.800.459.0421

www.dshs.wa.gov/altsa

Alcohol & Drug Referral Hotline

Phone: 206.722.3700

1.800.562.1240

American Red Cross

Provides disaster relief.
7202 W Deschutes, Kennewick
Phone:509.783.6195
www.redcross.org

American Red Cross

Provides disaster relief.
7202 W Deschutes, Kennewick
Phone:509.783.6195
www.redcross.org

Catholic Charities of the Tri-Cities

Variety of assistance for children, adults and the elderly.
2139 VanGiesen, Richland
Phone:509.965.7100
1-800-246-2962
www.catholiccharitiescw.org

Child Help HOTLINE

Crisis line dedicated to preventing child abuse.
Hours: 24 hours a day
Phone: 1.800.422.4453
www.childhelp.org

Child Protective Services

Chemical dependency, mental health, other counseling.
1175 Carondelet Drive, Richland
Phone: 509.943.9104
Accepts and investigates reports of abuse neglect and exploitation of venerable children.
Phone: 509.585.3000
www.dshs.wa.gov/ca/parent-resources/child-protective-services

Combat Veterans

Phone: 877.WAR.VETS
877.927.8387

Dispute Resolution Center of Tri-Cities

Mediation services

5219 W. Clearwater Ave., Ste 11, Kennewick
Phone:509.783-3325
www.drctc.org

Domestic Violence Services of Benton & Franklin Counties

Advocacy support services for domestic violence survivor.
3311 W. Clearwater Ste., C140, Kennewick
Phone: 509.582.9841 (24hr crisis line)
1.800.648.1277 (24hr crisis line)
509.735.1295
www.dvafg.org

Family First Senior Care

In-home care and care management for seniors.
5861 W. Clearwater Ave., Ste 3, Kennewick
Phone:509.579.5822
www.FamilyFirstSeniorCare.com

Lourdes Health Crisis Services

Provides acute and emergent mental health intervention services.
500 N Morain Ste 1250, Kennewick
Hours: 24 hours a day
Phone: 509.783.0500
1.800.783.0544
www.yourlourdes.com/counseling-center

Mirror Ministries

Helps local victims of sex trafficking and educate the community through awareness.
PO Box 400, Richland
Phone: 509.212.0995 (24hr hotline)
509-783-5730
www.mirror-ministries.org

My Friend's Place

Safe Harbor Support Center

Shelter for homeless youth ages 13-17, as well as food, clothing and case management.

1112 N. Grant Pl, Kennewick

Phone: 509.554.1480

www.safeharborsara.wixsite.com/my-friends-place

Poison Control Center Hotline

Phone: 1.800.222.1222

www.poison.org

Prosser Police Department

Emergency and gas assistance.

1227 Bennett Avenue, Prosser

Phone: 509.786-1500

509.786-1302

www.cityofprosser.com/police

Support Advocacy & Resource Center (SARC)

Assistance for victims and/or families and friends of sexual assault and/or abuse.

830 N Columbia Center, Kennewick

Phone: 509.374.5391 (available 24 hours)

www.supportadvocacyresourcecenter.org

Tri-Cities Coalition Against Trafficking

Phone: 1.888.373.7888

www.tc-cat.org

Tri-City Union Gospel Mission

Shelter, food and clothing for homeless.

112 N, 2nd, Pasco

Phone: 509.547.2112

www.tcugm.org

National Suicide Prevention Lifeline

Hours: 24 hours a day

Phone: 1-800-273-8255

www.comphc.org

Education Services

Children’s Developmental Center- Children ages 0-3

Provides developmental screenings and evaluations; specialized instruction for children requiring assistance in development, occupational, physical, and speech therapy.

1549 Georgia Ave., SE, Richland

Phone: 509.735.1062

www.childrensdevelopmentalcenter.org

Columbia Basin College

Adult basic education including GED, literacy tutor, and English-as-a-Second Language programs.

Phone: 509.542-5546

www.columbiabasin.edu

Gear Up-WSU Tri-Cities

Prepares and encourages students to enter and succeed in college.

Phone: 509.372.7298

www.gearup.wa.gov

Homeless Liaisons

Each school district has a homeless liaison to assist homeless students stay successful in school.

Finley	Laurie Tufford	509.586.3217
Kahlotus	Connie Smith	509.282.3338
Kennewick	Yesinia Chavez	509.222.6834
Kiona-Benton	Joe Lloyd	509.588.2077
North Franklin	Terri Cerna	509.231.2021 x1004
Pasco	Student Life	509.543.6722
Prosser	Tammy Feakin	509.786.3323 x 2602
Richland	Anita Rodriguez	509.967.6003

Tri-Tech Skills Center

Career and technical training for high school juniors and seniors. Teen parent education, WIC program.

5929 W. Metaline Ave., Kennewick

Phone: 509.222.7300

www.tritech,ksd.org

Employment/Life Skills Training

Columbia Industries

Vocational services and on-the-job training for people with physical and/or mental disabilities.

900 S Dayton, Kennewick

Phone: 509.582.4142

www.columbiaindustries.com

Division of Developmental Disabilities (DDA)

Provides information on residential services, therapeutic, family support, alternative living, tenant support, group and specialized group home services.

500 N Moraine St Ste 2102, Kennewick

Phone: 509.374.2111

www.dshs.gov/dda

Division of Vocational Rehabilitation (DVR)

Resource for people with physical and/or mental disabilities that helps in obtaining and retaining employment.

500 N Moraine St Ste 2104, Kennewick

Phone: 509.374.2151

www.dshs.wa.gov/.../division-vocational-rehabilitation

Edith Bishel Center for the Blind & Visibly Impaired

The Center exists to enrich the independent quality of life for the blind and visually impaired.

628 N Arthur St, Kennewick

Phone: 509.735.0699, 855.665.8547

www.edithbishelcenter.org

Goodwill Industries

Community employment services, occupational skills, training and sheltered employment for individuals with disabilities.

815 N Kellogg St Ste A, Kennewick

Phone: 509.735-0400

www.goodwillotc.org

Job Corps

For low-income disabled or handicapped individuals between the ages of 16-24.

Phone: 1.800.733.5627

www.jobcoprs.gov

Labor Ready

Same-day employment for people interested in temporary work.

3180 W Clearwater Ave, Kennewick

Phone: 509.222.1180

www.LaborReady.JobsOnline.com

Opportunities Industrialization Center (OIC)

Job training, education, and other services for eligible farm workers and their dependents.

2211 W Court St, Pasco

Phone: 509.545.0484

www.yvoic.org

Service Alternatives

Provides Employment Support for people with developmental disabilities, and foster care services.

1313 N Young St Ste E, Kennewick

Phone: 509.591.8007

www.servalt.com

Tri-Cities Residential Services

Teaches essential life skills & provides support to individuals with disabilities, maximizing their ability to function independently.

Phone: 509.783.3331

<http://tcrs1978.com/>

WorkSource Columbia Basin

Provides employment and training services.

815 N Kellogg St Ste D, Kennewick

Phone: 509.734.5900 – unemployment information

509.734.5952 – Job center

509.735.5922 – Youth program

www.worksourcewa.com

Financial Assistance

Consumer Credit Counseling

Provides debt management, budget counseling and educational programs.

401 N Morain, Kennewick

Phone: 509.737.1973

Department of Social and Health Services

Apply for food stamps, HEN/ABD (temporary disability assistance programs), help replacing ID cards, TANF (Cash benefits), and various other social services.

1120 N Edison St Kennewick

Phone: 509.735.7119

1.877.501.2233

www.dshs.wa.gov

Social Security Administration

8131 W Klamath Ct, Kennewick

Phone: 866.269.6671

www.socialsecurity.gov

Health Services

Mental Health

Catholic Family & Child Services

Provides a full range of individual and family counseling services.

Independent Life Skills services offered to assist foster youth with skills needed to transition out of foster care and live on their own.

2139 Van Giesen, Richland

Phone: 509.946.4645

www.catholiccharitiescw.org

Chaplaincy Health Care

Grief counseling and care for adults and children.

1480 Fowler St., Richland

Phone: 509.783-7416

www.chaplaincyhealthcare.org

Comprehensive Healthcare

Private nonprofit organization that offers behavioral health and substance use disorder treatment services.

2715 St Andrews Loop Ste C, Pasco

Phone: 509.412.1051

www.comphc.org

Grace Clinic

Provides mental health counseling, medical, and dental for low income and uninsured residents of Benton and Franklin County.

Phone: 509.735.2300

www.gracecliniconline.org

Lourdes Counseling Center

General counseling services for adults and children as well as medication management

1175 Carondelet Drive, Richland

Phone: 509.943.9104

509.943.7228

www.yourlourdes.com/counseling-center

Lutheran Community Services Northwest

Children, Wraparound, and Parenting Seminar counseling services.

3321 W Kennewick Ave Ste 150, Kennewick

Hours: Monday-Friday | 8:30 AM-5:00 PM

Phone: 509.735.6446

<https://lcsnw.org>

N.A.M.I of the Tri-Cities

Support and advocacy for families of individuals with mental health illnesses.

Helpline: 1.800.782.9264

<https://namitricities.org>

Recovery and Wellness Center

Provides group and individual treatment for mental health, wellness and recovery.

1950 Keene Rd., Bldg G, Richland

Phone: 509.619.0519

www.recoveryandwellness.org

Tri Cities Community Health

Counseling services, and health care services.

Phone: 509.545.6506

www.mytccch.org

Health Care

ARC of Tri Cities

Multiple services and programs for adults and children with special needs.

1455 Fowler St., Richland

Phone: 509.783.1131

www.arcoftricity.com

Benton Franklin Health District & Woman, Infant & Child (WIC)

Offers education, counseling and supplemental nutrition for low income women & children from pregnancy to 5 years of age.

7102 W Okanogan Pl, Kennewick 509.460.4200

412 W. Clark, Pasco 509.547.9737

PMH Benton City Clinic 701 Dale Ave, Benton City 509.460.4202

Connell 211 E. Elm St., Connell 509.460.4203

www.bfdh.wa.gov

Columbia Basin College-Dental Hygiene Clinic

Low-cost dental care and preventative dental work to children, teens and adults.

Phone: 509.542.4571

The Chaplaincy

Hospice care, Palliative care, Bereavement classes for youth and adults.

1480 Fowler St, Richland

Phone: 509.783.7416

www.chaplaincyhealthcare.org

Edith Bishel Center for the Blind and Visually Impaired

Non-profit organization dedicated to serving the blind and visually impaired.

628 N. Arthur St., Kennewick

Phone: 509.735.0699

1.800.662.9226

www.edithbishelcenter.org

Grace Clinic

Provides medical and dental services for low income and uninsured residents of Benton and Franklin County.

800 W Canal Dr, Kennewick

Phone: 509.735.2300

www.gracecliniconline.org

Kadlec Medical Center

888 Swift Blvd, Richland

Hours: 24 hours a day

Phone: 509.946.4611

www.kadlec.org

Lions Club of Kennewick

Provides help obtaining glasses and wheelchair ramps for low-income individuals.

PO Box 7043, Kennewick

Phone: 509.396.9131

www.e-clubhouse.org/sites/kennewick

Lourdes Medical Center

520 N 4th Ave, Pasco

Hours: 24 hours a day.

Phone: 509.547.7704

www.yourlourdes.com

Miramar Health Center

Affordable health care and other associated services on an income-based sliding scale.

1608 Rd 44, Pasco

Phone: 509.543.9280

www.yvfwc.com

Planned Parenthood

Provides reproductive health care for under-insured low income men and women of all ages.

Phone: 1.866-904.7721

www.plannedparenthood.org

Prosser Memorial Hospital

723 Memorial, Prosser

Hours: 24 hours a day.

Phone: 509.786.2222

Responding to Autism Center

Provides guidance, education and support to families and individuals with autism spectrum disorder.

4206 W. 24th Ave., #B-101, Kennewick

Phone: 509.396.9230

www.respondingtoautism.net

Seattle Children's – Tri-Cities Clinic

Specialty medical services for children in psychiatry, cardiology, gastroenterology, nephrology, orthopedics, prenatal cardiology and rheumatology.

900 Stevens Dr., Ste 204, Richland

Phone: 509.946.0976

www.seattlechildrens.org/contact/tri-cities

Tri- Cities Community Health Center

Affordable health care. Fees for services and prescription are provided on a sliding scale based on income.

Phone: 509.547.2204

www.mycch.org

Trios Health

900 S Auburn, Kennewick

Hours: 24 hours a day

Phone: 509.221.7000

www.trioshealth.org

You Medical

Free pregnancy test and information in regards to unexpted pregnancy.

5040 W. Clearwater Ave., Kennewick 509.491.1101

817 N. 14th Ave., Pasco 509.544.9329

www.youmedical.org

Substance Abuse

Action Counseling and Dependency Center

Serving adults and youth with substance disorders, mental health counseling, anger management, alcohol and other drug treatment programs and evaluations

4911 W. Canal Dr., Kennewick

Phone: 509.735.7410

www.rehab.com/action-counseling

Advocates for Wellness

Provides alcohol & drug information school, DUI assessments, adult and adolescent outpatient, interventions and mental health services.

120 Vista Way, Kennewick

Phone: 509.783.8833

www.advocates4wellness.com

Alcoholics Anonymous

Provides support for anyone seeking help for alcohol or drug problems.

102 E. Kennewick Ave., Kennewick

Phone: 509.735.4086 24 hour/7 day line

www.3citiesaa.org

Comprehensive Healthcare

Behavioral health and substance use disorder treatment services, with special programs for veterans, victims of crime, parents and employees.

2715 St. Andrews Loop, Ste, D, Pasco

Phone: 509.412.1051

www.comphc.org

First Step Community Counseling Services

Offers chemical dependency assessment and treatment.

415 N Morain St, Kennewick

Phone: 509.735.6900

www.firststepccs.com

Ideal Balance & Ideal Option

Intensive outpatient and outpatient services for adults only whose primary diagnosis is opioid dependence.

8514 W Gage Blvd Ste G, Kennewick

Phone: 509.222.1275

www.idealoption.net

Merit Resource Services

Assessment and Referral: Alcohol/Drug Addictions, Int. Outpatient and Outpatient Services for Adults, Adolescents, and Children

7510 W. Deschutes Place, Kennewick

Phone: 509.579.0738

www.meritresources.org

Narcotics Anonymous

Support groups and a 24-hour helpline for people who have a desire to stop using drugs

Phone: 1.866.437.3480

www.3citiesna.org

Pacific Northwest Adult and Teen Challenge

Low-cost Christian-based 12 month residential programs assisting with recovering from life-controlling addictions..

2524 W. Pearl St., Pasco

Phone: 1.877.302.7149

www.teenchallengepnw.com

Reformers Unanimous

Faith based substance abuse support groups.

Riverview Baptist Church 4921 W. Wernett St., Pasco
Phone: 509.302.1674
www.rurecovery.com

Somerset Counseling Center

Substance treatment and support for teens, adults and families.
1305 Mansfield St Ste 6, Richland
Phone: 509.942.1624
www.drugevaluation.com

Homeless Shelters

Domestic Violence Shelter

Overnight emergency shelter for survivors of domestic violence.
Call for screening.
Phone: 509.582.9841
<https://dvsbf.org>

Union Gospel Mission

Overnight emergency shelter for homeless. Check in hours daily
at 1:30
112 N 2nd Ave, Pasco
Phone: 509.547.2112
www.tcugm.org

My Friends Place

Overnight emergency shelter for youth.
1111 Grant Pl, Kennewick
Phone: 509-783-5734
<https://www.facebook.com/my.friends.place.kennewick>

CAC- Second Chance Center

Day shelter for homeless families.
720 W Court St, Pasco
Phone: 509.545.4042
www.bfcac.org

Day Springs Ministry

Day shelter for homeless.
2625 W Bruneau Pl, Kennewick

Housing

Benton & Franklin Counties Department of Human Services Housing Resource Center (HRC)

First stop for homeless living on the streets or in emergency shelters. Provides screenings to determine eligibility for various housing programs in the community.

7102 W Okanogan Ste 201, Kennewick

Phone: 509.737.3946

City of Kennewick, City of Pasco, City of Richland

0% loans for qualified homeowners living in Kennewick, Pasco, or Richland. First time home buyer down payment assistance program.

City of Kennewick: 509.585-4432 www.go2Kennewick.com

City of Pasco: 509.547.3581 www.pasco-wa.gov

City of Richland: 509.942-7580 www.ci.richland.wa.us

Community Action Connections

Day shelter for homeless families, and many other services.

710 W Court St, Pasco

Phone: 509.545.4042

www.bfcac.org

Elijah Family Homes

Three year transitional housing and support services program for families in substance use recovery.

PO Box 3027, Richland

Phone: 509.943.6610

www.elijahfamilyhomes.org

Elijah House

Clean and sober living for single men in a Christian environment.

215 Jadwin St, Richland 509.531.3838 (Greg Dow)

504 N. Fruitland St., Kennewick 509.531.3838 (Greg Dow)

1228 Lincoln Dr., Kennewick 509.531.3838 (Greg Dow)

1005 W. Lewis St., Pasco 509.572.6149 (Dan Ard)

<https://elijahhouse.org>

Habitat for Humanity

Housing organization that works in partnership with low income people to build and own decent affordable houses.

313 Welsian Way, Richland

Phone: 509.943.5555

www.habitatbuilds.com

Housing Authority Kennewick

Provides rental assistance, HUD voucher and housing services for low income households.

1915 W. 4th Pl., Kennewick

Phone: 509.586.8576 TTY 509.586.4460

www.kennewickha.org

Housing Authority of the City of Pasco & Franklin County

Helps provide affordable housing for low income households.

2505 W Lewis Street, Pasco

Phone: 509.547.3581

www.hacpfc.org

Owens House

Clean and sober living for single men in a Christian environment.

533 S. Owens St., Pasco

Phone: 509.572.6149 (Dan Ard)

Oxford House

A self-run and supported recovery house program for individuals recovering from alcoholism and drug addiction.

Women's Facilities

Morain House 3613 W. 19th, Kennewick 509.491.3825
Heavens Park House 506 S. Volland, Kennewick 509.396.0482
Metaline House 3107 W. Metaline Pl, Kennewick 509.735.2619
Park Hills House 1105 W. 17th Pl., Kennewick 509.619.0535

Men's Facilities

Edison House 505 S. Buchanan, Kennewick 509.396.2555
Keewaydin House 2113 S. Fruitland, Kennewick 509.582.8295
Kennewick House 7106 W. Umatilla, Kennewick 509.783.6091
Olympic View House 1320 W. 14th Ave., Kennewick 509.396.3480
Tri-Cities House 1629 S. Palouse Place, Kennewick 509.396.9625
Vista House 7120 W. Umatilla, Kennewick 509.735.3139
Oxford House Ella 3420 W. Ella St., Pasco 509.380.0535

www.wa.oxfordhouse.us

Sea Mar's La Posada

Affordable housing for migrant and seasonal farmworkers

East: 627 W. Lewis St., Pasco
West: 725 W. Lewis St., Pasco
Phone: 509.546.0865

www.seamar.org/franklin-housing-laposada

Shalom Ecumenical Center/Affordable Housing

Affordable housing for low-income elderly and disabled people.

1770 Leslie Road, Richland
454 Gage Blvd., Richland
520 N. Edison St., Kennewick
1.800.572.9191 x4908
Phone: 509.627.6167

Low Income Apartments:

Call for information about application and wait list information.

Disabled

Keewaydin Plaza	509-586-8576
Kennewick Perry Suites	509-627-6167
Edison Terrace South	509-736-0800
Tri Cities Terrace South	509-628-3454

HUD Subsidized

The Brentwood 509-783-1127

Hawaiian Village	509-586-4678
Hillcrest Apts. Connell	509-234-7771
Kent Manor	509-585-2351
McMurray Apts.	509-943-5600
Meadow Park	509-585-9212
Pinecrest Apts.	509-547-2501
Prosser Gardens	509-786-2772
Silver Creek	509-544-0190
Vista	509-547-6641

Senior Subsidy

3 Rivers Retirement	509-946-4495
Desert Villa Apts.	509-586-4927
Desert Villa East	509-586-6424
Edison Terrace West	509-736-0800
Keewaydin Plaza	509-586-8576
Kennewick Garden Court	509-586-4678
Luther Sr. #1	509-946-7515
Luther Senior Center	509-946-7515
Sun Garden West	509-547-1980
Terrace East	509-627-6167
Terrace West	509-627-6167
Tri Cities Terrace West/East	509-627-6167

Migrant Worker

Bishop Topel Haven	509-547-6114
Sea Mar La Posada	509-205-4218
Tepeyac	509-545-8558

Independent & Assisted Living

Emeritus	509-497-0273
Hawthorne Court	509-783-8313
Parkview Estates	509-734-9773
Royal Columbian	509-783-1628
Guardian Angels	509-943-2100
Riverton Retirement	509-628-0221
Wynwood Retirement	509-946-4600

Legal Services

Benton and Franklin Counties Juvenile Justice Center

At risk youth, Guardian Ad Litem/CASA, detention facility.
5606 W. Canal Pl., Ste 106, Kennewick
Phone: 509.737.2745
www.benton-franklinsuperiorcourt.com/juvenile-justice

Benton Franklin Legal Aid

Legal Assistance – with family law, landlord tenant law, will, SSI, guardianship, power of attorney, protection orders, and credit issues.

7103 W. Clearwater Ave., Ste C, Kennewick
Phone: 1.888.201.1014
www.bflegalaid.org

Dispute Resolution Center

Provides conflict resolution to all members of the community on a sliding scale based on income.

5219 W Clearwater Ste 11, Kennewick
Phone: 509.783.3325
www.drctc.org

Immigration & Naturalization Services

Hours: By appointment only. Please call.
Phone: 1.800.375.5283
www.uscis.gov

Landlord/Tenant Law Questions

Provided by Benton Franklin Rental Owner’s Association
Phone: 509.544.9114 (Linda)

Landlord Tenant Rights

Your Rights as a Tenant packets are available in the lobby at CES. 7102 W Okanogan Ste 201, Kennewick

Northwest Fair Housing Alliance

Services at no charge for victims of housing discrimination.
35 W Main Ave Ste 250, Spokane
Phone: 509.325.2665, 800.200.3247
www.nwfairhouse.org

Northwest Justice Project

Free civil legal assistance to eligible clients on matters such as divorce and family-law issues, landlord/tenant issues, social security appeals and debt collection.

1313 N. Young St., Ste D, Kennewick

Phone: 1.800.310.6076

www.nwjustice.org

Unemployment Law Project

Free legal assistance and information to people who have been denied unemployment benefits.

35 W. Main Ave., Ste 370, Spokane

Phone: 1.800.940.9178

www.unemploymentlawproject.org

Libraries

Benton City Library

Free book rentals, use of library computers, and other events for children and families.

810 Horne Drive, Benton City

Phone: 509.588.6471

www.midcolumbialibraries.org/branch/benton-city

Kennewick Public Library

Free book rentals, use of library computers, and other events for children and families.

1620 S Union St, Kennewick

Phone: 509.783.7878

<https://www.midcolumbialibraries.org/branch/kennewick>

Pasco Public Library

Free book rentals, use of library computers, and other events for children and families.

2600 N 20th Ave, Pasco

Phone: 509.542.4887

www.pascolibraries.org

Richland Public Library

Free book rentals, use of library computers, and other events for children and families.

955 Northgate Dr, Richland

Phone: 509.942.7454

www.richland.lib.wa.us

Telephone Assistance

Assurance Wireless

Free Assurance Wireless cell phone and 350 free monthly minutes for eligible applicants.

Phone: 1.888.898.4888

www.QLinkWireless.com/Apply

Check Line Telephone Reassurance

Daily telephone contact for home-bound individuals.

908 W. 10th Ave., Kennewick

Phone: 509.783.8174

www.callingcare.com

Lifeline Telephone Assistance Program

Provides discount on landline telephone services to eligible low-income customers.

www.lifelinesupport.org

Washington Telephone Assistance Program

Provides assistance to low income households and senior citizens who are without telephones.

Phone: 1.888.333.9882

www.utc.wa.gov/.../Pages/telephoneAssistanceProgram.aspx

Washington Information Network (Win 211)

Free information calls for different services throughout Central Washington.

Dial 2-1-1

www.win211.org

Transportation Services

Ben Franklin Transit

Bus service that runs throughout the Tri-City area.

7109 W Okanogan Pl, Kennewick

Phone: 509.735.5100

Dial-a-ride: 509.735.0160

Night Services: 509.545.0684

www.bft.org

Greyhound Bus, Inc.-Home Free Program

The Home Free Program offers a free bus ticket home to youth ages 12-18 who are returning home to a parent or legal guardian and are verifiable runaway report through the police department.

535 N 1st Ave, Pasco

Phone: 800.786.2929

www.greyhound.com

People for People

Non-emergency medical transportation for individuals with medical coupons and low-income seniors.

Phone: 1.800.233.1624

www.pfp.org

Veterans Services

Blue Mountain Action Council

Housing program for homeless or at-risk veterans.

720 W. Court St., Pasco (downstairs)

Phone: 509.412.5204 (Tara)

509.440.3229 (Betsy)

www.bmacww.org

HUD-VASH Program

A partnership providing housing voucher for eligible Tri-Cities homeless Veterans.

825 Jadwin Ave., Ste. 250, Richland

Phone: 509.946.1020 extension:6379

www.va.gov/homeless/hud-vash

Veterans Crisis Line

A free, confidential resource that is available to anyone who is experiencing a crisis, even if you are not registered with VA or enrolled in VA health care.

National Suicide Prevention Hotline

1.800.273.8255, press 1 for Vet

Military OneSource (MOS) Solution-Focused

1.800.342.9647

www.veteranscrisisline.net

Veterans Opportunity Center

Men's Veteran shelter for homeless Veterans. Call for more information.

1600 N 20th Ave Ste A, Pasco

Phone: 509.545.6558

1.888.545.6558

www.veteransopportunitycenter.org

EMPLOYMENT

WorkSource Columbia Basin-Veterans Rep. Michael Hood & Arturo Espinoza

Assistance in finding a job.

Phone: 509.734.5900

VETERANS RELIEF FUND

NOTE: 2 COPIES OF DD-214 WILL BE REQUIRED ON THE 1ST VISIT.

To Access the Benton and Franklin County Veterans Assistance Fund please find the agency that works best for you below.

Services Available: Rent, Utilities, Food, Burial Assistance and more. Talk to a service provider to see if you are eligible.

Monday: 509-734-5972

WorkSource Columbia Basin

815 N Kellogg St. Suite D

Kennewick, WA 99336

10am—4pm (closed 1-2 lunch)

2nd & 4rth Monday's of the Month: 509-946-9411

Richland VFW Post 7952
1369 George Washington Way
Richland, WA 99354
Starts at 5pm unless otherwise posted on the door

Tuesday & Thursday: 509-545-6558

Veterans Opportunity Center—DAV Chapter 46
1600 N 20th Ave. Suite A
Pasco, WA 99301
10am—4pm

Wednesday: 509-737-3919

Benton & Franklin Counties Department of Human Services
7102 W Okanogan Place Suite 201
Kennewick, WA 99336

Monday—Friday: 509-588-5853

Benton City American Legion Post 115
909 Dale Ave.
Benton City, WA 99320

SERVICE OFFICERS

Washington State VA

Phone: 1-800-562-2308

Benton/Franklin Counties-Steve Prince

Phone: (509) 528-0900

Benton/Franklin Counties – Paul Lamm

Phone: 509.545.6558

VA MEDICAL CENTERS

Veterans Affairs Medical Center

948 Stevens Dr. Ste C, Richland
Phone: 509.946.1020

<https://www.va.gov>

Walla Walla VA Clinic

77 Wainwright Dr., Walla Walla

Phone: 509.525.5200, 800.687.8863

www.va.gov/health.vamc

FRANKLIN COUNTY WASHINGTON

FAIR HOUSING

RESOLUTION NUMBER 93-218

LET IT BE KNOWN TO ALL PERSONS of Franklin County that discrimination in the sale, rental, leasing, financing of housing or land to be used for construction of housing, or in the provision of brokerage services because of race, color, religion, sex, national origin, handicapped or familial status is prohibited by Federal Fair Housing Act. It is the policy of Franklin County to ensure equal opportunity in housing for all persons regardless of race, color, religion, sex, national origin, handicapped or familial status.

THEREFORE, Franklin County does hereby pass the following resolution:

BE IT RESOLVED that within available resources Franklin County will assist all persons who feel they have been discriminated against because of race, color, religion, sex, national origin, handicapped or familial status to seek equity under the federal and state laws by filing a complaint with the Washington Human Rights Commission or the U.S. Department of Housing and Urban Development, Seattle Regional Office Compliance Division.

BE IT FURTHER RESOLVED that Franklin County shall publicize this Resolution and through this publicity shall cause owners of real estate, developers and builders to become aware of their respective responsibilities and rights under the Federal Fair Housing Law and any applicable state or local laws or ordinances.

SAID PROGRAM will at a minimum include, but not be limited to: (1) the printing and publicizing of this policy and other applicable fair housing information through local media and community contacts, (2) distribution of posters, flyers and any other means which will bring to the attention of those affected, the knowledge of their respective responsibilities and rights concerning equal opportunity in housing.

This resolution shall be in force and take effect from and after the date of passage and adoption.

PASSED THIS 20th DAY OF October, 1993

BOARD OF COUNTY COMMISSIONERS
FRANKLIN COUNTY, WASHINGTON

Harold Mathews
Chairman
Theresa Carls
Member
Sue Miller
Member

ATTEST:

NOVME Laughlin
Clerk of the Board

RESOLUTION 2013 473

Benton County Resolution No. _____

BEFORE THE BOARD OF COMMISSIONERS OF BENTON COUNTY, WASHINGTON;

RE: A RESOLUTION OF THE BOARD OF COUNTY COMMISSIONERS OF BENTON COUNTY, WASHINGTON, SUPPORTING FAIR HOUSING POLICY IN BENTON COUNTY, WASHINGTON

WHEREAS, let it be known to all persons of the County of Benton that discrimination in the sale, rental, leasing, financing of housing or land to be used for construction of housing, or in the provision of brokerage services because of race, color, religion, sex, national origin, handicapped or familial status, is prohibited by the Federal Fair Housing Act. It is the policy of the County of Benton to ensure equal opportunity in housing for all persons regardless of race, color, religion, sex, national origin, handicapped or familial status. Therefore, Benton County does hereby pass the following Resolution; NOW, THEREFORE,

BE IT RESOLVED, that within available resources, the County of Benton will assist all persons who feel they have been discriminated against because of race, color, religion, sex, national origin, handicapped or familial status to seek equity under federal and state laws by filing a complaint with the Washington Human Rights Commission or the U.S. Department of Housing and Urban Development, Seattle Regional Office Compliance Division; and

BE IT FURTHER RESOLVED, that the County of Benton shall publicize this Resolution and through this publicity shall cause owners of real estate, developers and builders, to become aware of their respective responsibilities and rights under the Federal Fair Housing Law and any applicable state or local laws or ordinances; and

BE IT FURTHER RESOLVED, that said program will, at a minimum, include, but not be limited to: (1) the printing and publicizing of this policy and other applicable fair housing information through local media and community contacts; (2) distribution of posters, flyers and any other means which will bring the attention of those affected, the knowledge of their respective responsibilities and rights concerning equal opportunity in housing; and

BE IT FURTHER RESOLVED, this Resolution shall take effect on the date it is signed by the Board of Benton County Commissioners.

Dated this 10 day of Nov, 2013



Chair



Member

~~JAMES BEAUFORT ABSENT~~

Member
Constituting the Board of County Commissioners
of Benton County, Washington

Attest: 

Clerk of the Board